

Atomic Science – Terms and Conditions for Clubs and Events

These terms apply when a parent or carer books a child onto an Atomic Science club, workshop or public event through our website. By completing a booking you confirm you have read and agree to them.

1. Who we are

Atomic Science Ltd (company no. 08679243) runs science clubs and events for children across the East Midlands. Contact: tom@atomicscience.org, 01604 556551, 43a Martins Lane, Hardingstone, Northampton, Northamptonshire, NN4 6DN.

These terms do not cover bookings made directly by schools or organisations, which are agreed separately.

2. Booking a place

- Bookings are made through our website and are confirmed once payment is received and you receive a confirmation email.
- Clubs run on school sites before school, at lunchtime or after school, usually as a course of 4–6 weekly sessions. Each booking is for one course.
- Clubs are for pupils of the host school in the year groups shown on the booking page.
- Places are limited and allocated on a first-come, first-served basis.
- When booking you must give accurate details for your child, emergency contacts, who is collecting (or whether your child walks home alone), and any medical, allergy or additional needs information. Please tell us promptly if anything changes.
- The person making the booking must be the child's parent or legal guardian, or have their permission to book.
- The host school's site rules also apply.

3. Payment

- The full course fee is paid up front when you book, through our secure website checkout. Card payments are processed by Stripe; we do not see or store your card details.
- Prices include all materials.

4. Cancellations and refunds

Because clubs run on specific dates, the 14-day statutory cancellation period for online purchases does not apply. If you need to cancel, please contact us as soon as possible. Refunds for cancellations made by you are at our discretion, and no refund or make-up session is given for sessions your child misses.

If we cancel:

- If we cancel a single session (for example due to presenter illness, school closure or severe weather), we will try to rearrange it. If we can't, we will refund that session.
- If we cancel a whole club or event, or it doesn't reach minimum numbers, you will receive a full refund.
- Refunds are made to the original payment card within 10 working days.

Nothing in these terms affects your statutory rights as a consumer.

5. Drop-off and collection

- School staff bring children from class to the club, so you don't need to drop off.

- At the end of before-school and lunchtime clubs, children go back to class as arranged with the school.
- At the end of after-school clubs, children will only be released to the adults named on the booking form. If someone else is collecting, please tell us in advance.
- Children may walk home on their own only if you have told us on the booking form, or in writing before the session.
- Please collect promptly at the stated finish time. If you are running late, call 01604 556551. Our presenter will wait with your child and keep trying your contacts. If we cannot reach anyone, we will follow the host school's procedures.

6. Behaviour

- We want every child to have fun and stay safe. We ask children to follow presenter instructions, especially during experiments.
- If a child's behaviour puts themselves or others at risk, we will speak to you. If problems continue, we may ask for the child to be withdrawn, and any refund for remaining sessions is at our discretion.
- Please tell us about any additional needs so we can support your child properly.

7. Health, allergies and safety

- You must tell us about any allergies, medical conditions or medication when booking. Experiments may use everyday food items and household materials such as flour, cornflour, food colouring, vinegar and latex balloons.
- We cannot guarantee any session is free of particular allergens. If your child has a severe allergy, please contact us before booking so we can discuss the activities.
- Our presenters do not give medication. We will be aware of any inhaler or auto-injector listed on the booking form. Presenters are trained annually in accordance with Benedict's Law and will administer auto-injectors to a child in anaphylaxis where required. We will liaise with school staff to ascertain the location of your child's auto-injector, should one be required.
- In an emergency we will call the emergency services and then contact you.
- Please don't send children who are unwell. Children with sickness or diarrhoea should stay away for 48 hours.
- All activities are risk-assessed.
- Anything children make and take home should be treated as a craft item, not a toy, and kept away from younger siblings where it contains small parts.

8. Safeguarding

All Atomic Science presenters hold enhanced DBS checks and safeguarding training. We follow our Safeguarding Policy (available on our website) and, when on a school site, the school's own procedures. If we have a concern about a child's welfare, we have a duty to act on it, which may include sharing information with the school's Designated Safeguarding Lead or children's services.

9. Photos and videos

We do not take photos or videos of children at our clubs. Please do not photograph other children at our sessions.

10. Your data

We collect your contact details and your child's name, age/school year, school, collection arrangements and any health or additional needs information. We use it only to run the club safely,

contact you about your booking, and, if you opt in, send our newsletter. Health information is shared only with the presenter running the session and, in an emergency, medical services. Payment records are kept for 6 years, as required for our accounts. If an accident or incident involving your child is recorded, that record is kept until your child turns 21. Full details are in our Privacy Notice, available on our website.

11. Liability and insurance

- Atomic Science holds public liability insurance. Details are available on request.
- We are not responsible for loss of or damage to personal belongings brought to sessions.
- Our liability to you is limited to the price you paid for the booking, except that nothing in these terms limits our liability for death or personal injury caused by our negligence, or anything else that cannot be limited by law.

12. Complaints

If something isn't right, please tell the presenter or email tom@atomicscience.org. We aim to acknowledge complaints within 3 working days and respond fully within 10 working days.

13. Changes to these terms

We may update these terms from time to time. The version on our website when you book is the one that applies to your booking. These terms are governed by the law of England and Wales.

14. Contact

Atomic Science · tom@atomicscience.org · 01604 556551 · atomicscience.org

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